

Terms and Conditions

1. Only one Finesse Loyalty Card will be issued per person.
2. £5 replacement Card fee
3. Price discounts will not be awarded unless the Card is presented at the time of purchase/payment.
4. The Finesse Loyalty Card can only be used to get discounts at selected facilities managed by Finesse Leisure Partnership
5. All Finesse Loyalty Cards are non-transferable and must only be used by the person whose photograph is stored in the Card.
6. Finesse Leisure Partnership reserves the right to withdraw a Finesse Loyalty Card at its absolute discretion.
7. Cards are valid for 1 year from the date of issue and proof of concession must be provided when renewing the Card.
8. Definitions:
 - a. Adult - person aged between 16 and 59.
 - b. Senior - person aged 60 and over.
 - c. Junior - person aged 5-15 (under 5's do not need a Card).
 - d. Student - person aged 16 and over in Full-Time Education or on a Modern Apprenticeship. Student Card will be required as proof.
 - e. Concession - person receiving one of the income related benefits listed below (proof required):
 - i. Income related job seekers allowance
 - ii. Income support
 - iii. Disabled persons tax credit
 - iv. Housing benefit
 - v. Council Tax benefit
9. You can purchase a Finesse Loyalty Card in person from Hatfield Leisure Centre, Hatfield Swim Centre, Stanborough Park & Watersports Centre or Panshanger Golf Complex, or by post to The Loyalty Card Manager, Finesse Leisure Partnership, 4th Floor, Campus West, Welwyn Garden City, Herts AL8 6BX.
10. Discounts will only be issued with a valid, in-date Finesse Loyalty Card.
11. Finesse Leisure Partnership reserve the right to amend or terminate the Loyalty Scheme at any time without prior notice.

Finesse Leisure Partnership
4th floor, Campus West, Welwyn Garden City, Herts, AL8 6BX
Tel: 01707 357179

Hatfield Swim Centre
Lemsford Road, Hatfield, Herts, AL10 0EB (opposite ASDA)
Tel: 01707 250110

Hatfield Leisure Centre
Travellers Lane, Hatfield, Herts, AL10 8TJ
Tel: 01707 250110

Stanborough Park & Watersports Centre
Stanborough Road, Welwyn Garden City, Herts, AL8 6DQ
Tel: 01707 379860

Panshanger Golf Complex
Old Hens Lane, Welwyn Garden City, Herts, AL7 2ED
Tel: 01707 373711



Caring for leisure

In partnership with
Welwyn Hatfield Borough Council

finesse
LEISURE PARTNERSHIP

Loyalty Card
Save Money



www.finesseleisure.com

Get the Card...Get the discounts!

Why you need a Finesse Loyalty Card?

The Card provides savings to all customers using facilities managed by Finesse Leisure Partnership. Every time you use your Finesse Loyalty Card you will receive a saving on the activity price.

How much is the Finesse Loyalty Card?

The Card costs £25 for adults, £10 for juniors, students & senior citizens and £5 for concessionary users. The Card is valid for 12 months and gives savings at selected Finesse Leisure sites. As soon as you receive your Card you can start saving money!

What facilities can I use?

Hatfield Leisure Centre, Hatfield Swim Centre, Panshanger Golf Complex and Reflex Health & Fitness Centres are all managed by Finesse Leisure Partnership. The Card can be used at all Finesse sites except Stanborough Park & Watersports Centre.

Who are Finesse Leisure?

We are a Leisure Management Trust that was formed in January 2004 to manage facilities on behalf of Welwyn Hatfield Council. We are a non-profit organisation, with charitable aims and objectives which means that any surplus generated will be invested back into the facilities we manage.

Who can apply?

Anyone can have a Finesse Loyalty Card but you must have a Card to receive discounts. Cards must be renewed on an annual basis.

Where can I purchase a Finesse Loyalty Card?

In person from Hatfield Swim Centre, Hatfield Leisure Centre, Panshanger Golf Complex, Stanborough Park & Watersports Centre or by post to The Loyalty Card Manager, Finesse Leisure Partnership, 4th Floor, Campus West, Welwyn Garden City, Herts AL8 6BX.

Application Form

Name _____ Mr/Ms/Miss/Mrs _____
Address _____ D.O.B _____

Telephone (Home) _____ Postcode _____
Mobile _____
Email _____
Emergency/Contact Name _____
Relationship _____ Telephone _____

Finesse Leisure Partnership are committed to being accessible to all members of the local community. To help us achieve this we would be grateful if you could provide the following information.

How do you describe yourself?

White Black - African Pakistani Black - British Black - Other Bangladeshi
 Black - Caribbean Indian Chinese Another ethnic group please specify _____

Do you have a medical condition/disability that you want to declare under the Disability Discrimination Act?

YES NO If YES please specify _____

Please place a tick in appropriate box below for the Card you are applying for. Concessions and student must provide supporting documentation.

Adult £25 (16-59)	<input type="checkbox"/>	Senior £10 (60+)	<input type="checkbox"/>	Junior £10 (under 16's)	<input type="checkbox"/>
Student £10 (see T's & C's)	<input type="checkbox"/>	Concession £5 (see T's & C's)	<input type="checkbox"/>		

All cheques made payable to **'Finesse Leisure Partnership'**

I have read and understood the terms and conditions and agree to be bound by them.

Signed (Applicant) _____ Date _____

Signed (Parent/Guardian) _____

(To be countersigned by parent/guardian if applicant is under 16 years of age)

If you do not wish to be included in Finesse Leisure mailings please tick this box

For Staff Use Only

Membership Type	_____
Total Fee Paid	_____
Membership	_____
Commencement Date	_____
Card ID Number	_____

Membership Number	_____
Receipt Number	_____
Processed by	_____

